

## HERTFORDSHIRE CONSTABULARY

Dear Licensing,

I have no objections to the amended application which will incorporate below timings and conditions, as agreed by the applicant.

Regards

Kuljit

**Kuljit Sangha**

Mrs Kuljit Sangha

Police Licensing Officer for North Herts

Hitchin Police Station, College Road, Hitchin, SG5 1JX

Tel: [REDACTED] (office) / [REDACTED] (work mobile)

**From:** Dan - Chicken George [REDACTED]

**Sent:** 03 April 2020 12:27

**To:** SANGHA, Kuljit 8250 ; Licensing

**Subject:** Re: Chicken George, 107a-b Bancroft, Hitchin - New Premises Licence Application

Hi Kuljit

Thanks for your time this week, I agree it has been very constructive and we can't wait to open in Hitchin!

We are happy with the timings and conditions provided in your latest email.

Many thanks

Dan Simpson

Business Development Manager

Chicken George LTD

[REDACTED]

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**From:** SANGHA, Kuljit 8250 [REDACTED]

**Sent:** Friday, April 3, 2020 11:28:09 AM

**To:** Dan - Chicken George [REDACTED] Chris Cheah [REDACTED]

[REDACTED]

**Subject:** Chicken George, 107a-b Bancroft, Hitchin - New Premises Licence Application

Hi Dan,

Thank you for your time over the last week to discuss the new premises licence application. I thought it was a very productive conversation and look forward to working you and Chris. As discussed, below I have proposed a number of conditions in order to alleviate any police concerns and in line with your business plan. It was a very complicated business plan that needed a bit of time to put together timings and conditions, as this wasn't offered on the application that was submitted. If you are happy to accept the timings and proposed conditions, then please send an email to myself and NHDC licensing, explaining you are happy to accept the timings and proposed conditions. For convenience I have included their email address: [licensing@north-herts.gov.uk](mailto:licensing@north-herts.gov.uk).

**TAKEWAY SERVICE OPERATING HOURS:**

This is to apply to the area on the plan marked as 'Takeaway'.

<b>DAYS</b>	<b>LNR (Indoors Only)</b>	<b>Alcohol (Consumption on the Premises Only)</b>	<b>Opening &amp; Closing</b>
<b>Monday</b>	12:00hrs – 22:30hrs	N/A	12:00hrs – 23:00hrs
<b>Tuesday</b>	12:00hrs – 22:30hrs	N/A	12:00hrs – 23:00hrs
<b>Wednesday</b>	12:00hrs – 22:30hrs	N/A	12:00hrs – 23:00hrs
<b>Thursday</b>	12:00hrs – 23:00hrs	N/A	12:00hrs – 23:30hrs
<b>Friday</b>	12:00hrs – 23:00hrs	N/A	12:00hrs – 23:30hrs
<b>Saturday</b>	12:00hrs – 23:00hrs	N/A	12:00hrs – 23:30hrs
<b>Sunday</b>	12:00hrs – 21:30hrs	N/A	12:00hrs – 22:00hrs
<b>All Bank Holidays</b>	12:00hrs – 23:00hrs	N/A	12:00hrs – 23:30hrs
<b>Christmas Period as follows: 20<sup>th</sup> Dec, 21<sup>st</sup> Dec, 22<sup>nd</sup> Dec, 23<sup>rd</sup> Dec, 27<sup>th</sup> Dec, 28<sup>th</sup> Dec, 29<sup>th</sup> Dec, 30<sup>th</sup> Dec</b>	12:00hrs – 23:00hrs	N/A	12:00hrs – 23:30hrs
<b>New Years Eve (31<sup>st</sup> Dec)</b>	Not Required	Not Required	Not Required
<b>Major Sporting Events (World Cup Finals, etc)</b>	Not Required	Not Required	Not Required

**RESTAURANT OPERATING HOURS:**

This is to apply to the area on the plan marked as 'Restaurant'

<b>DAYS</b>	<b>LNR (Indoors Only)</b>	<b>Alcohol (Consumption on the Premises Only)</b>	<b>Opening &amp; Closing</b>
<b>Monday</b>	12:00hrs – 23:00hrs	12:00hrs – 23:00hrs	12:00hrs – 23:30hrs
<b>Tuesday</b>	12:00hrs – 23:00hrs	12:00hrs – 23:00hrs	12:00hrs – 23:30hrs
<b>Wednesday</b>	12:00hrs – 23:00hrs	12:00hrs – 23:00hrs	12:00hrs – 23:30hrs
<b>Thursday</b>	12:00hrs – 00:00hrs	12:00hrs – 00:00hrs	12:00hrs – 00:30hrs
<b>Friday</b>	12:00hrs – 00:30hrs	12:00hrs – 00:30hrs	12:00hrs – 01:00hrs
<b>Saturday</b>	12:00hrs – 00:30hrs	12:00hrs – 00:30hrs	12:00hrs – 01:00hrs
<b>Sunday</b>	12:00hrs – 23:00hrs	12:00hrs – 23:00hrs	12:00hrs – 23:30hrs
<b>All Bank Holidays</b>	12:00hrs – 00:30hrs	12:00hrs – 00:30hrs	12:00hrs – 01:00hrs
<b>Christmas Period as follows: 20<sup>th</sup> Dec, 21<sup>st</sup> Dec, 22<sup>nd</sup> Dec, 23<sup>rd</sup> Dec, 27<sup>th</sup> Dec, 28<sup>th</sup> Dec, 29<sup>th</sup> Dec, 30<sup>th</sup> Dec</b>	12:00hrs – 00:30hrs	12:00hrs – 00:30hrs	12:00hrs – 01:00hrs
<b>New Years Eve (31<sup>st</sup> Dec)</b>	19:00hrs – 02:00hrs	19:00hrs – 02:00hrs	19:00hrs – 02:30hrs
<b>Major Sporting Events (World Cup Finals, etc)</b>	Not Required	Not Required	Not Required

### **Proposed Conditions:**

1. DPS / Premises Licence Holder will ensure that a closed circuit television (CCTV) system is installed at the premises, maintained in full working order and will continually record at all times, both inside and outside the premises, whilst open to the public.
2. DPS / Premises Licence Holder will ensure that the CCTV cameras cover key and vulnerable parts of the premises including the entry and exit points to the premises, including any fire exits.
3. DPS / Premises Licence Holder will ensure that viewable and un-edited copies of recordings from the CCTV system will be provided to Police, no later than 24 hours after a request has been made.
4. DPS / Premises Licence Holder will ensure that all CCTV recordings will be date and time stamped and will be kept for a minimum of twenty eight (28) days.
5. DPS / Premises Licence Holder will ensure that prior to opening the premises to the public in accordance with the premises licence operating hours, the CCTV system will be checked to ensure that it is recording for a minimum of twenty eight (28) days.
6. DPS / Premises Licence Holder will ensure that a minimum of two (2) persons, namely the owner/DPS and duty manager are fully trained to access and operate the CCTV system and download copies of any footage, upon request by Police Licensing Officer, Police Officers and Police Community Support Officers. One of these persons will be at the premises at all times when the premises are open to the public.
7. DPS / Premises Licence Holder will ensure that the CCTV system is located in a safe and secure location, where it is only accessible by premises management.
8. DPS / Premises Licence Holder will nominate other persons who will deputise for the Premises Licence Holder or DPS when he/she are absent from the premises. Premises Licence Holder and/or DPS will ensure that any nominated deputy is a personal licence holder. The Premises Licence Holder / DPS will ensure that the identity of the deputy is known by all other staff at such times.
9. DPS / Premises Licence Holder will ensure that a refusals log/book is maintained and kept at the premises at all times, whether electronically or hard copy.
10. DPS / Premises Licence Holder will ensure that the refusals log/book will be made available for inspection upon request by Police Licensing Officer, Police Officers and Police Community Support Officers.
11. DPS / Premises Licence Holder will ensure that an incident book is maintained and kept at the premises at all times.
12. DPS / Premises Licence Holder will ensure that the incident book will be made available for inspection upon request by Police Licensing Officer, Police Officers and Police Community Support Officers.
13. DPS / Premises Licence Holder will ensure that customers are not permitted to leave the premises with any open vessels of alcohol.
14. DPS / Premises Licence Holder will ensure that sale of alcohol will not be for off sales.

15. DPS / Premises Licence Holder will ensure that a Challenge 25 policy is in operation at the premises at all times and signage will be displayed to inform customers that such a scheme is in operation.
16. DPS / Premises Licence Holder will ensure that no tables and chairs are placed outside the premises at any time.

**Restaurant Area:**

17. DPS / Premises Licence Holder will ensure sale of alcohol is for the purpose of consuming in the restaurant area only, as marked on the plan that states 'Restaurant'.
18. DPS / Premises Licence Holder will ensure sale of alcohol will only be to a person(s) seated taking a table meal in the restaurant area only, as marked on the plan that states 'Restaurant' and for consumption by such a person(s) as ancillary to their meal.
19. DPS / Premises Licence Holder will ensure that all orders for table meals, including sale of alcohol will take place at the bar in the restaurant area only, as marked on the plan that states 'Restaurant'. Once the drinks (including alcohol) orders are ready, the customer will take them to their allocated table in the restaurant area only. Once the food orders are ready, the staff will bring them over to the seated customer.

**New Years Eve:**

20. New Years Eve hours will apply to both the restaurant and takeaway area as marked on the plan, however during this time the DPS / Premises Licence Holder will ensure that the takeaway service will not be in operation. The New Years Eve hours are for a ticket only event. The ticket can only be purchased in advance and not at the door. There will be a guest list in place during this event.
21. On New Years Eve, the DPS / Premises Licence Holder will ensure sale of alcohol is for the purpose of consuming in the restaurant area, as marked on the plan that states 'Restaurant' and takeaway area, as marked on the plan that states 'Takeaway'
22. On New Years Eve, the DPS / Premises Licence Holder will ensure sale of alcohol will only be to a person(s) seated taking a table meal in the restaurant area, as marked on the plan that states 'Restaurant' and in the takeaway area, as marked on the plan that states 'Takeaway', for consumption by such a person(s) as ancillary to their meal.
23. On New Year, the DPS / Premises Licence Holder will ensure that all orders for table meals, including sale of alcohol will take place at the bar in the restaurant area only, as marked on the plan that states 'Restaurant'. Once the drinks (including alcohol) orders are ready, the customer will take them to their allocated table in the premises. Once the food orders are ready, the staff will bring them over to the seated customer.
24. DPS / Premises Licence Holder will ensure that on New Years Eve, a minimum of two (2) SIA approved door staff to be on duty at the premises between the hours of 19:00 hours and time of closing to the public.
25. DPS / Premises Licence Holder will ensure all SIA door staff will comply with SIA requirements relating to the wearing of SIA registration badges and availability of registration documents and/or identification for inspection.